

## ENHANCED PRODUCTS AND SERVICES

The risk and insurance services you need from a trusted independent agency.

### AGENCYWIDE SERVICES

#### ■ DocuSign Platform

We execute all contracts and insurance transactions via our DocuSign e-signature platform. Our platform allows our customers to spend less time on insurance and more time on their business.

#### ■ 24/7 Self-Service Portal

The Fusco Orsini & Associates 24/7 self-service portal enables our clients to access all insurance and risk information. Access includes policies, certificates, auto ID cards, compliance tools, etc.

#### ■ Mobile App

Did you leave work or home without important insurance information? If so, our mobile app will save the day!

#### ■ Risk Management & Compliance Portal

Our customers love the daily updates they receive from our risk management and compliance portal. This Client Portal delivers thousands of valuable tools to enhance and grow your business.

### PROPERTY & CASUALTY SERVICES

#### ■ Dedicated Team

With 100 years of combined experience, our property and casualty teams support our clients routinely. Each unit includes a broker, account manager/executive, and customer service representative. Our teams get to know you and become familiar with your needs.

#### ■ Certificate Issuance

We know it's essential to issue insurance certificates with speed and accuracy. We also understand that clients need consulting on additional named insured endorsements and insurance requirements. We emphasize issuing certificates promptly and providing continuous support to our clients.

#### ■ Claims and Audits Support

Two significant pain points for the insurance consumer are claims and audits. Our clients appreciate that we eliminate frustration by supporting them in the claims and audits process. Please think of us as your claims and audits liaison.

### EMPLOYEE BENEFITS SERVICES

#### ■ Consulting and Brokerage Services

Your broker and account manager team illustrate a cost management strategy and risk management assessment of health and welfare programs.

#### ■ Employee Benefit Communication Campaigns

Throughout the year and during the open enrollment, it's critical to have a clear, concise communication strategy that educates employees on your employee benefits offering. We're here to develop and design branded employee communications plans.





## EMPLOYEE BENEFITS SERVICES CON'T

### ■ Benefits Administration and Enrollment Platforms

As you grow and scale, leveraging technology to administer and track your Health & Wellness program is vital. We manage your benefits account administration, support your employees, find errors on your bill, and do the upkeep on your platform.

## ASK ABOUT THESE NON-INSURANCE CONSULTING SERVICES AT PREFERRED PRICING

- COBRA Administration
- Compliance Documents
- Compliance Service Suite (5500 Reporting and ACA Reporting)
- Employee Assistance Program (EAP)
- Document Verification, Compliance, and Tracking Service (i.e., subcontractors, vendors)
- Executive Benefits
- Flexible Spending Account
- HR Advisory Services Including Cloud-Based Company Intranet
- Minimum Essential Coverage Plans
- Nurse Triage Membership
- On-Demand Risk-Management, Safety, and Compliance Pros
- Worksite Plans
- 401(K)

**Contact Your  
Account Manager  
for Added  
Services**